

QUALITY POLICY STATEMENT

EA Brothers Contractors Co. Ltd understands that in order to meet the challenges of providing superior service to its clients, it must have a system in place for effective review and continuous improvement of its business procedures

EA Brothers Contractors Co. Ltd is committed to delivering the highest standards of quality, safety and responsiveness in the Construction and related Services industry. In the process of incorporating Integrated Management System and continuous improvement of Quality Management system, we plan to fulfil customer demands and needs accordingly. In parallel, it is designed to do all the works (operations and maintenance processes) in time, and complete the processes with precision to increase customer satisfaction.

We are committed to business excellence as enclosed by the following principles;

- We shall deliver products and services that meet or exceed the requirements set by our customers and the relevant regulatory authorities. We shall comply with all established procedures, quality standards, safety standards and regulations.
- We are accountable for the quality of our work and will perform to the best of our capabilities at all times. We endorse human factors principles and incorporate them in our quality approach.
- We communicate our quality policy with our customers, employees, vendors and partners and solicit their inputs to enable us to meet their expectations. We actively promote this policy across all levels of our employees and encourage them to embrace quality as their personal commitment.
- We shall report errors or incidents to the relevant parties and are committed to an open reporting culture. We encourage sharing of information on quality and shall always cooperate with quality auditors.
- We shall consistently strive to improve our quality through learning, sharing, benchmarking, innovation and participation in continuous improvement programs. Our seal of quality shall provide the framework for driving our quality programs to instil a quality culture of excellence, innovation and continuous improvement. We shall establish and maintain appropriate controls and conduct periodic reviews of our attainment of set goals.

E. Shayo



Managing Director

Date: 28th June, 2021

(Updated Version)